

**GENERAL TERMS AND CONDITIONS FOR SERVICES****1. Applicability.**

(a) These terms and conditions for Services (these "**Terms**") are the only terms that govern the provision of services by Martin Energy Group Services, LLC ("**Service Provider**") to Customer, as defined in the applicable Quote ("**Customer**").

(b) The accompanying Quote or Proposal (the "**Quote**") and these Terms (collectively, this "**Agreement**") comprise the entire agreement between the parties, and supersede all prior or contemporaneous understandings, agreements, negotiations, representations and warranties, and communications, both written and oral. In the event of any conflict between these Terms and the Quote, these Terms shall govern.

(c) The express terms and conditions contained in the Agreement, these Terms, or the Quote exclusively governs and controls each Party's respective rights and obligations regarding the Services, and the Parties' agreement is expressly limited to such terms and conditions. Notwithstanding the foregoing, if any terms and conditions contained in the Agreement or Quote conflict with any terms and conditions contained in these Terms, the order of precedence is: (a) Special Terms and Conditions specifically outlined in the Quote; (b) these Terms; (c) the Agreement; and (d) the remaining non-conflicting terms of the relevant Quote.

(d) These Terms prevail over any of Customer's general terms and conditions regardless whether or when Customer has submitted its request for proposal, order, or such terms. Provision of Services to Customer does not constitute acceptance of any of Customer's terms and conditions and does not serve to modify or amend these Terms.

**2. Services.** Service Provider shall provide the Services to Customer as described in the Quote (the "**Services**") in accordance with these Terms.

**3. Performance Dates.** Service Provider shall use reasonable efforts to meet any performance dates specified in the Quote, and any such dates shall be estimates only.

**4. Customer's Obligations.** Customer shall:

(a) cooperate with Service Provider in all matters relating to the Services and provide such access to Customer's premises, and such office accommodation and other facilities as may reasonably be requested by Service Provider, for the purposes of performing the Services;

(b) respond promptly to any Service Provider request to provide direction, information, approvals, authorizations, or decisions that are reasonably necessary for Service Provider to perform Services in accordance with the requirements of this Agreement;

(c) provide such Customer materials or information as Service Provider may reasonably request to carry out the Services in a timely manner and ensure that such Customer materials or information are complete and accurate in all material respects; and

(d) obtain and maintain all necessary licenses and consents and comply with all applicable laws in relation to the Services before the date on which the Services are to start.

**5. Customer's Acts or Omissions.** If Service Provider's performance of its obligations under this Agreement is prevented or delayed by any act or omission of Customer or its agents, subcontractors, consultants, or employees, Service Provider shall not be deemed in breach of its obligations under this Agreement or otherwise liable for any costs, charges, or losses sustained or incurred by Customer, in each case, to the extent arising directly or indirectly from such prevention or delay.

**6. Change Orders.**

(a) If either party wishes to change the scope or performance of the Services, it shall submit details of the requested change to the other party in writing. Service Provider shall, within a reasonable time after such request, provide a written estimate to Customer of:

(i) the likely time required to implement the change;

(ii) any necessary variations to the fees and other charges for the Services arising from the change;

(iii) the likely effect of the change on the Services; and

(iv) any other impact the change might have on the performance of this Agreement.

(b) Promptly after receipt of the written estimate, the parties shall negotiate and agree in writing on the terms of such change (a "**Change Order**"). Neither party shall be bound by any Change Order unless mutually agreed upon in writing in accordance with Section 26.

(c) Notwithstanding Section 6(a) and Section 6(b), Service Provider may, from time to time change the Services without the consent of Customer provided that such changes do not materially affect the nature or scope of the Services, or the fees or any performance dates set forth in the Quote.

(d) Service Provider may charge for the time it spends assessing and documenting a change request from Customer on a time and materials basis in accordance with the Quote.

**7. Fees and Expenses; Payment Terms; Interest on Late Payments.**

(a) In consideration of the provision of the Services by Service Provider and the rights granted to Customer under this Agreement, Customer shall pay the fees set forth in the Quote. The estimated Price in the Quote is based on the current understanding of the Services required and current work conditions. Should labor or materials vary from those outlined in the Quote, the actual price shall be invoiced.

(b) Customer agrees to reimburse Service Provider for all reasonable travel and out-of-pocket expenses incurred by Service Provider in connection with the performance of the Services.

(c) Service Provider reserves the right to increase the Price at any time for any Force Majeure Event, price increase, Customer caused delay, or delay in time by third party suppliers that is out of Service Provider's control.

(d) Customer shall pay all invoiced amounts due to Service Provider within thirty (30) days from the date of Service Provider's invoice. Customer shall make all payments hereunder in US dollars by wire transfer.

(e) In the event payments are not received by Service Provider after becoming due, Service Provider may:

(i) charge interest on any such unpaid amounts at the higher of the rate of 1.8% per month or the maximum amount permitted under applicable law, from the date such payment was due until the date paid, calculated daily and compounded monthly; and

(ii) In addition to all other remedies available under these Terms or at law (which Service Provider does not waive by the exercise of any rights hereunder), suspend performance for all Services until payment has been made in full or demand full payment in the event that Customer fails or in Service Provider's reasonable opinion it appears that Customer is likely to fail to make payment when due under the Agreement or any other contract and at any time require such reasonable security for payment as Service Provider may deem reasonable. Customer shall reimburse Service Provider for all costs and fees incurred in collecting any late payments, including, without limitation, attorney fees.

(f) Customer shall not withhold payment of any amounts due and payable by reason of any set-off of any claim or dispute with Service Provider, whether relating to Service Provider's breach, bankruptcy or otherwise except for any proven defective Goods, short shipments, or improper invoices, provided, however, that under no circumstances shall any set off or deduction include claims for consequential, incidental, or special damages or exceed more than 10% of the face amount of the invoice.

**8. Taxes.** Customer shall be responsible for all sales, use and excise taxes, and any other similar taxes, duties and charges of any kind imposed by any

federal, state, or local governmental entity on any amounts payable by Customer hereunder.

**9. Intellectual Property.** All intellectual property rights, including copyrights, patents, patent disclosures and inventions (whether patentable or not), trademarks, service marks, trade secrets, know-how, and other confidential information, trade dress, trade names, logos, corporate names and domain names, together with all of the goodwill associated therewith, derivative works and all other rights (collectively, "**Intellectual Property Rights**") in and to all documents, work product and other materials that are delivered to Customer under this Agreement or prepared by or on behalf of Service Provider in the course of performing the Services, including any items identified as such in the Quote (collectively, the "**Deliverables**") except for any Confidential Information of Customer or Customer materials shall be owned exclusively by Service Provider. Service Provider hereby grants Customer a license to use all Intellectual Property Rights in the Deliverables free of additional charge and on a non-exclusive, worldwide, non-transferable, non-sublicensable, fully paid-up, royalty-free and perpetual basis, solely to the extent necessary to enable Customer to make reasonable use of the Deliverables and the Services.

**10. Confidential Information.**

(a) All non-public, confidential or proprietary information of Service Provider, including, but not limited to, trade secrets, technology, information pertaining to business operations and strategies, and information pertaining to customers, pricing, and marketing (collectively, "**Confidential Information**"), disclosed by Service Provider to Customer, whether disclosed orally or disclosed or accessed in written, electronic or other form or media, and whether or not marked, designated or otherwise identified as "confidential," in connection with the provision of the Services and this Agreement is confidential, and shall not be disclosed or copied by Customer without the prior written consent of Service Provider. Confidential Information does not include information that is:

- (i) in the public domain;
- (ii) known to Customer at the time of disclosure; or
- (iii) rightfully obtained by Customer on a non-confidential basis from a third party.

(b) Customer agrees to use the Confidential Information only to make use of the Services and Deliverables.

(c) Service Provider shall be entitled to injunctive relief for any violation of this Section.

**11. Representation and Warranty.**

(a) Service Provider represents and warrants to Customer that it shall perform the Services using personnel of required skill, experience, and qualifications and in a professional and workmanlike manner in accordance with generally recognized industry standards for similar Services and shall devote adequate resources to meet its obligations under this Agreement.

(b) Services performed by Service Provider are warranted to be free of defects in workmanship for a period of sixty (60) days from the date of completion of the Services. Any manufacturer warranties for parts used in completing the Services shall have such warranty requirements and periods as provided by such manufacturer. Defective conditions in the Services or materials used caused by third parties, acts of God, defective operation by Customer, other trades, abnormal use or stress or other matters unrelated to Service Provider's activities are specifically excluded from the coverage of this warranty.

(c) The Service Provider shall not be liable for a breach of the warranty set forth in Section 11(a) or 11(b) unless Customer gives written notice of the defective Services, reasonably described, to Service Provider within as soon as possible, but no longer than forty-eight (48) hours days of the time when Customer discovers or ought to have discovered that the Services were defective.

(d) Subject to Section 11(c), Service Provider shall, in its sole discretion, either:

- (i) repair or re-perform such Services (or the defective part); or
- (ii) credit or refund the price of such Services at the pro rata contract rate.

**(e) THE REMEDIES SET FORTH IN SECTION 11(d) SHALL BE THE CUSTOMER'S SOLE AND EXCLUSIVE REMEDY AND SERVICE PROVIDER'S ENTIRE LIABILITY FOR ANY BREACH OF THE LIMITED WARRANTY SET FORTH IN SECTION 11(a).**

**12. Disclaimer of Warranties.** EXCEPT FOR THE WARRANTY SET FORTH IN SECTION 11(a) ABOVE, SERVICE PROVIDER MAKES NO WARRANTY WHATSOEVER WITH RESPECT TO THE SERVICES, INCLUDING ANY (A) WARRANTY OF MERCHANTABILITY; OR (B) WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE; OR (C) WARRANTY OF TITLE; OR (D) WARRANTY AGAINST INFRINGEMENT OF INTELLECTUAL PROPERTY RIGHTS OF A THIRD PARTY; WHETHER EXPRESS OR IMPLIED BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE, OR OTHERWISE.

**13. Limitation of Liability.**

**(a) IN NO EVENT SHALL SERVICE PROVIDER BE LIABLE TO CUSTOMER OR TO ANY THIRD PARTY FOR ANY LOSS OF USE, REVENUE OR PROFIT OR LOSS OF DATA OR DIMINUTION IN VALUE, OR FOR ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT, EXEMPLARY, SPECIAL, OR PUNITIVE DAMAGES WHETHER ARISING OUT OF BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE), OR OTHERWISE, REGARDLESS OF WHETHER SUCH DAMAGES WERE FORESEEABLE AND WHETHER OR NOT SERVICE PROVIDER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND NOTWITHSTANDING THE FAILURE OF ANY AGREED OR OTHER REMEDY OF ITS ESSENTIAL PURPOSE.**

**(b) IN NO EVENT SHALL SERVICE PROVIDER'S AGGREGATE LIABILITY ARISING OUT OF OR RELATED TO THIS AGREEMENT, WHETHER ARISING OUT OF OR RELATED TO BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE) OR OTHERWISE, EXCEED THE AGGREGATE AMOUNTS PAID OR PAYABLE TO SERVICE PROVIDER PURSUANT TO THE APPLICABLE QUOTE.**

**14. Termination.**

(a) In addition to any remedies that may be provided under this Agreement, Service Provider may terminate this Agreement with immediate effect upon written notice to Customer, if Customer:

- (i) fails to pay any amount when due under this Agreement and such failure continues for fifteen (15) business days after Customer's receipt of written notice of nonpayment;
- (ii) has not otherwise performed or complied with any of the terms of this Agreement, in whole or in part; or
- (iii) becomes insolvent, files a petition for bankruptcy or commences or has commenced against it proceedings relating to bankruptcy, receivership, reorganization, or assignment for the benefit of creditors.

(b) Either party shall be entitled to terminate this Agreement by written notice to the other if the other party commits any material breach of any of the provisions of this Agreement including a failure to pay any sum or sums due under this Agreement and, in the event such breach is capable of remedy, fail to remedy the same within twenty (20) Business Days after receipt of a written notice giving reasonable particulars of the breach and requiring it to be remedied. In the event of Service Provider termination due to Customer's default hereunder, Service Provider shall, without prejudice to the other rights and remedies available to Service

Provider, be entitled to recover from Customer all reasonable costs and expenses incurred up to the date of termination in respect of the Services, including a reasonable allowance for overhead and profit and any actual and direct costs incurred by Service Provider resulting from such termination. To the extent any damages required to be paid hereunder are liquidated, the parties acknowledge that the damages are difficult or impossible to determine, or otherwise obtaining an adequate remedy is inconvenient and the damages calculated hereunder constitute a reasonable approximation of the harm or loss and do not constitute a penalty.

**15. Insurance.** During the term of this Agreement and for a period of three (3) years thereafter, Customer shall, at its own expense, maintain and carry insurance in full force and effect which includes, but is not limited to, commercial general liability (including product liability) in a sum no less than one million (\$1,000,000) dollars, with financially sound and reputable insurers. Upon Service Provider's request, Customer shall provide Service Provider with a certificate of insurance from Customer's insurer evidencing the insurance coverage specified in these Terms. The certificate of insurance shall name Service Provider as an additional insured. Customer shall provide Service Provider with thirty (30) days' advance written notice in the event of a cancellation or material change in Customer's insurance policy. Except where prohibited by law, Customer shall require its insurer to waive all rights of subrogation against Service Provider's insurers and Service Provider.

**16. Waiver.** No waiver by Service Provider of any of the provisions of this Agreement is effective unless explicitly set forth in writing and signed by Service Provider. No failure to exercise, or delay in exercising, any rights, remedy, power, or privilege arising from this Agreement operates or may be construed as a waiver thereof. No single or partial exercise of any right, remedy, power, or privilege hereunder precludes any other or further exercise thereof or the exercise of any other right, remedy, power, or privilege.

**17. Force Majeure.** No party shall be liable or responsible to the other party, or be deemed to have defaulted under or breached this Agreement, for any failure or delay in fulfilling or performing any term of this Agreement, when and to the extent such failure or delay is caused by or results from acts beyond the impacted party's ("Impacted Party") reasonable control, including, without limitation, the following force majeure events ("Force Majeure Event(s)": (a) acts of God; (b) flood, fire, earthquake, storms, tornadoes, hurricanes, wildfires, lightning, volcanic eruptions, or explosion; (c) war, invasion, hostilities (whether war is declared or not), terrorist threats or acts, riot or other civil unrest; (d) government order, law, or action; (e) embargoes or blockades in effect on or after the date of this Agreement; (f) terrorist threats or acts, riot, or other civil unrest, national emergency, revolution, insurrection, epidemic, pandemic, including COVID-19, Sars-CoV-2 or any other related strand; (g) lockouts, strikes, labor stoppages or slowdowns or other industrial disturbances (whether or not relating to either party's workforce); (h) telecommunication breakdowns, power outages or shortages, lack of warehouse or storage space, inadequate transportation Services, or inability or delay in obtaining supplies of adequate or suitable materials; and (i) other events beyond the reasonable control of the Impacted Party. The Impacted Party shall give notice within fifteen (15) business days of the Force Majeure Event to the other party, stating the period of time the occurrence is expected to continue. The Impacted Party shall use diligent efforts to end the failure or delay and ensure the effects of such Force Majeure Event are minimized. The Impacted Party shall resume the performance of its obligations as soon as reasonably practicable after the removal of the cause. In the event that the Impacted Party's failure or delay remains uncured for a period of sixty (60) consecutive days following written notice given by it under this Section, either party may thereafter terminate this Agreement upon fifteen (15) business days' written notice.

**18. Assignment.** Customer shall not assign any of its rights or delegate any of its obligations under this Agreement without the prior written consent of Service Provider. Any purported assignment or delegation in violation of this

Section is null and void. No assignment or delegation relieves Customer of any of its obligations under this Agreement.

**19. Relationship of the Parties.** The relationship between the parties is that of independent contractors. Nothing contained in this Agreement shall be construed as creating any agency, partnership, joint venture or other form of joint enterprise, employment, or fiduciary relationship between the parties, and neither party shall have authority to contract for or bind the other party in any manner whatsoever.

**20. No Third-Party Beneficiaries.** This Agreement is for the sole benefit of the parties hereto and their respective successors and permitted assigns and nothing herein, express or implied, is intended to or shall confer upon any other person or entity any legal or equitable right, benefit or remedy of any nature whatsoever under or by reason of these Terms.

**21. Governing Law.** All matters arising out of or relating to this Agreement are governed by and construed in accordance with the internal laws of the State of Missouri without giving effect to any choice or conflict of law provision or rule (whether of the State of Missouri or any other jurisdiction) that would cause the application of the laws of any jurisdiction other than those of the State of Missouri.

**22. Dispute Resolution.** The Parties agree to use their best efforts to resolve all disputes as rapidly as possible on a fair and equitable basis. If the dispute cannot be settled through direct discussions between Customer and Service Provider within thirty (30) days of the notification of the dispute (or such other period of time as mutually agreed by the Parties), the Parties agree to submit the dispute to mediation administered by the American Arbitration Association under its Commercial Mediation Procedures before resorting to arbitration. The Parties agree that mediation shall be completed within sixty (60) days of either Party making a request for mediation, as provided for under the American Arbitration Association Commercial Mediation Procedures. The Parties further agree that any unresolved controversy or claim arising out of an alleged breach of this Agreement shall be settled by arbitration administered by the American Arbitration Association in accordance with its Commercial Arbitration Rules and judgment on the award rendered by the arbitrator may be entered in any court having jurisdiction thereof. Each Party shall bear its own costs and expenses and an equal share of the arbitrators' and administrative fees of arbitration. Except as may be required by law, neither a Party nor an arbitrator may disclose the existence, content, or results of any arbitration hereunder without the prior written consent of both Parties.

**23. Notices.** All notices, requests, consents, claims, demands, waivers, and other communications hereunder (each, a "Notice") shall be in writing and addressed to the parties at the addresses set forth in the Quote or to such other address that may be designated by the receiving party in writing. All Notices shall be delivered by personal delivery, nationally recognized overnight courier (with all fees pre-paid), facsimile (with confirmation of transmission) or email or certified or registered mail (in each case, return receipt requested, postage prepaid). Except as otherwise provided in this Agreement, a Notice is effective only (a) upon receipt of the receiving party, and (b) if the party giving the Notice has complied with the requirements of this Section.

**24. Severability.** If any term or provision of this Agreement is invalid, illegal, or unenforceable in any jurisdiction, such invalidity, illegality, or unenforceability shall not affect any other term or provision of this Agreement or invalidate or render unenforceable such term or provision in any other jurisdiction.

**25. Survival.** Provisions of these Terms, which by their nature should apply beyond their terms, will remain in force after any termination or expiration of this Agreement including, but not limited to, the following provisions: Confidentiality, Governing Law, Arbitration, and Survival.

**26. Amendment and Modification.** This Agreement may only be amended or modified in a writing which specifically states that it amends this Agreement and is signed by an authorized representative of each party.

**27. Conflict of Terms.** These Terms shall prevail over any provision in the Quote or any Change Order, that is in conflict with, or inconsistent with, any provision of these Terms, unless otherwise agreed to in writing by both parties.